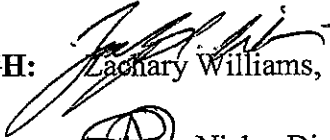





**OFFICE OF INTERNAL AUDIT**  
**INTER-OFFICE MEMORANDUM**

OCT 20 2009

**TO:** Emma I. Darnell, Commissioner, District 5  
**THROUGH:**  Zachary Williams, County Manager  
**FROM:**  Anthony Nicks, Director  
**DATE:** October 20, 2009  
**SUBJECT:** MOU Compliance: FDHA (Grady Health System)

At the request of Commissioner Darnell, the following information pertaining to the subject matter is provided:

May 2009 MOU Compliance Reporting

- |                    |               |
|--------------------|---------------|
| 1) Date Due:       | June 30, 2009 |
| 2) Date Received:  | June 17, 2009 |
| 3) Date Certified: | July 15, 2009 |
| 4) Error Rate:     | 39%           |

Note: Error rate consists of the following:

Patient records which were not found	3%
Patient records with incorrect charges	1%
Documentation exceptions	11%
Income and residency eligibility exceptions	24%
Total	<hr/> 39%

June 2009 MOU Compliance Reporting

- |                    |                   |
|--------------------|-------------------|
| 1) Date Due:       | July 30, 2009     |
| 2) Date Received:  | August 7, 2009    |
| 3) Date Certified: | October 20, 2009* |
| 4) Error Rate:     | 35%               |

Note: Error rate consists of the following:

Patient records which were not found	3%
Documentation exceptions	5%
Patient records indicating 100% patient liability	6%
Patient records containing charge exceptions	6%

Income and residency eligibility exceptions	15%
Total	<u>35%</u>

July 2009 MOU Compliance Reporting *2 months*

1) Date Due:	August 30, 2009
2) Date Received:	August 28, 2009
3) Date Certified:	<u>October 20, 2009*</u>
4) Error Rate:	31%

Note: Error rate consists of the following:

Patient records which were not found	4%
Documentation exceptions	1%
Patient records indicating 100% patient liability	9%
Patient records containing charge exceptions	8.5%
Income and residency eligibility exceptions	8.5%
Total	<u>31%</u>

August 2009 MOU Compliance Reporting

5) Date Due: September 30, 2009	September 30, 2009
6) Date Received: September 28, 2009	September 28, 2009
7) Date Certified: Pending completion	Pending completion
8) Error Rate: Undetermined	Undetermined

ALN/sd

*for June and July*  
 \* Grady awarded \$10 million by BOC before certification completed;  
 Grady <sup>temporarily</sup> discontinued certification process